

This Privacy Policy applies to the following Travelez Prepaid Cards and associated transaction information.

- Reloadable AED – Standard & Premium
- Reloadable USD - Standard & Premium
- Non-Reloadable USD - Gift

## Our Privacy Commitment

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We know that your trust is one of our most valuable assets. Our goal is to deliver access to financial services through innovation and superior customer service while ensuring your privacy is protected. To safeguard the information shared with us, we are committed to following the privacy principles that are applicable to us.

## Information that we collect

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We collect and may disclose the information described below:

- The personal information that you provide while registering for a product including but not limited to your name, date of birth, nationality, address, email, and phone number
- Information about your transactions with us, our affiliates, or other parties, such as card balance, payment history, parties to transactions, and card usage;
- Information we receive from a consumer reporting agency, such as verification of your identity and creditworthiness.

We collect this information in order to facilitate delivering our products and services to you, to improve your experience on our website and the quality of our services, to customize your profile on our website, or to send you certain information regarding our products and services or any special offers and promotions

We may analyze your interaction on our website in the aggregate using data not associated with any individual user, for our own operational use and to improve the design, layout, and functionality of our website.

## Accuracy and Access

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We are committed to ensuring that the information we obtain from you is accurate for its intended purpose. We will provide ways to give you reasonable access to your information in our database to review, update, or correct as applicable. You can request access to your personal information or help us maintain accurate records by informing us of changes or modifications to your personal information. To protect your privacy and security, we will also take reasonable steps to verify your identity before granting you access or enabling you to make corrections. We will retain personal information we have collected only for the time period needed for business purposes or as required by the corresponding regulatory authorities and we will ensure secure destruction thereafter.

## Security

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We have strict standards of security and confidentiality. We use the latest technologies and business strategies and have security systems and procedures in place to protect the integrity and privacy of your information. We limit the use of your information to those employees, agents or contractors who we believe have a legitimate business purpose to access your information. We maintain physical, electronic and procedural safeguards that comply with or exceed federal standards to keep your information safe. We require companies working for us to protect your information. They agree to use it only to provide the services we ask them to perform for us.

E-mail messages sent to us over the Internet should not be considered secure. We will not be responsible for any damages you may incur by sending e-mail messages to us. We will never send you e-mails that include or that request you to provide or confirm your nonpublic personal information.

## Changes to this privacy policy:

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We may from time to time, partially or entirely, change this privacy policy, and add or omit parts of it without any previous notice. Therefore you should regularly visit our website and make sure you have read the latest privacy policy posted on it. Your continuing visit of this website means that you have read and agreed to the latest privacy policy.